

February 27, 2026

Subject: Request for Information 26106-I 911 Furniture and Consoles

Gentlemen/Ladies:

Fayette County, Georgia invites you to respond to our Request for Information for 911 Furniture and Consoles.

Address any questions you may have about this request for information to Colette Cobb via email at ccobb@fayettecountyga.gov or phone 770-305-5115. **Questions will be accepted until 3:00 p.m., Wednesday, March 11, 2026.**

Purchasing Department office hours are Monday through Friday 8:00 a.m. to 5:00 p.m. The office telephone number is (770) 305-5420.

Please return your response to the following address:

Fayette County Purchasing Department
140 Stonewall Avenue West, Suite 204
Fayetteville, Georgia 30214

RFI Number: **26106-I**
RFI Name: **911 Furniture and Consoles**

Reponses will be accepted until 3:00 p.m., Wednesday, March 25, 2026, in the Purchasing Department, Suite 204.

If you download this request for information from the County's web site, please check the web site for any addenda that might be issued for this Request for Information.

Sincerely,



Ted L. Burgess
Chief Procurement Officer

REQUEST FOR INFORMATION 26106-I

911 Furniture and Consoles

OBJECTIVE

Fayette County 911 Communications is seeking information from qualified manufacturers and vendors of public safety dispatch console furniture and seeks solutions capable of supporting a 24/7/365 public safety communications environment and welcomes vendor input regarding design approaches, product capabilities, and lifecycle considerations.

STATEMENT OF NEED/REQUESTED INFORMATION

911 is evaluating replacement of existing dispatch console furniture to support:

- Twelve (12) total positions
 - Eleven (11) in the primary communications room
 - One (1) in a separate supervisor's office

The intent is to identify solutions that closely align with the operational needs described below, and that are within a price range that is within the county's available resources. The goal is to obtain information on current technology, vendor capabilities, and market possibilities.

We ask that you provide information about your offerings that meet the needs described below. Highlight any features or capabilities that are unique to your products.

So that we can determine the types of currently available products that most closely meet our needs, while within a price that we can consider, we ask that you consider inclusion of a broad price range that indicates roughly what we might expect the solution to cost us. The price range should be general enough to acknowledge that specific configurations, capabilities, and other considerations have not yet been determined. This is a request for information only, is not an offer or solicitation, and will not be used as a request for quotes.

The county welcomes your suggestions toward meeting the needs stated above. In order to facilitate your reply, no specific response format is required or requested. Please return the attached "Company Information" form with your response.

FACILITY DESCRIPTION

Main Communications Room

- Approximate dimensions: 43' x 26' 8" rectangular layout
- One 1' x 1' floor-to-ceiling support beam
- Raised access flooring
- Design intent is for cabling to be routed under-floor

Installation may occur concurrently with a flooring replacement project.

Alcove Area

- 11' x 19' alcove along the southwest wall, potentially suitable for supervisor or call-taker configuration
- Two 3' x 3' alcoves at north and south corners near doorways

Supervisor's Office

- Approximate dimensions: 15' 9" x 12'
- No raised flooring
- Cabling would require ceiling and/or wall routing
- Intended to house one fully functional dispatch position

OPERATIONAL ENVIRONMENT

911 operates 24/7/365 in a mission-critical public safety environment. Console solutions should be designed for continuous use and high equipment density.

Each primary workstation currently includes:

- Three (3) PC towers
- One (1) ABOB
- One (1) KVM
- Multiple monitors, including a minimum of two (2) 42-inch monitors in single-row configuration

Vendors are encouraged to describe how their solutions accommodate similar equipment loads and monitor configurations.

DESIRED CAPABILITIES

911 is interested in solutions capable of supporting the following:

Ergonomics & Operator Comfort

- Sit/stand adjustable work surfaces
- Integrated heating and/or cooling options
- Adjustable task lighting
- Ergonomic monitor mounting solutions
- Designs appropriate for extended-duration shifts

Durability & Service Life

- Construction suitable for 24/7 operational environments
- Scratch-resistant and easy-to-clean surfaces
- Structural durability consistent with long-term public safety use
- Long-term parts availability and lifecycle support

Vendors should describe typical warranty offerings and long-term parts sourcing capabilities.

Equipment Integration & Cable Management

- Secure and ventilated storage for multiple PC towers
- Cable management solutions compatible with raised access flooring
- Clean cable routing behind monitors and below work surfaces

- Accessible power and data connections for end users

Power & Connectivity

- Integrated power distribution suitable for current equipment loads
- User-accessible power and data ports
- Options for USB, USB-C, and other emerging connector types
- Adaptability for evolving technology needs

Modularity & Expandability

- Customizable workstation configurations
- Flexibility for future monitor or equipment changes
- Ability to modify or expand storage solutions post-installation

Indicator Lighting

- Three-light (Busy / Ready / Help) indicator systems
- Compatibility with the Carbyne Apex phone system and other leading call-handling platforms

Compliance Considerations

- Grounding consistent with R56 standards

Acoustic & Environmental Options

- Acoustic control or sound-dampening features
- Glass or acrylic divider options
- Integrated ambient lighting features

Removal of Existing Furniture

- Vendors should indicate whether removal and disposal services are available.

Responses received by 3:00 p.m. on Wednesday, March 25, 2026, will be included in our review and formulation of next steps. Information received after that date may not be available in time to receive consideration, as time is an important factor in this initiative.

We appreciate your interest in this endeavor. We look forward to reviewing your information and learning more about current offerings, technology, and capabilities.

Please note: This RFI is issued to obtain information and assist the County with planning to meet the needs stated above. It does not represent a solicitation, and does not constitute a Request for Proposals, an Invitation to Bid, or other form of solicitation.

COMPANY INFORMATION

RFI 26106-I 911 Furniture and Consoles

A. COMPANY

Company Name: _____

Physical Address: _____

Mailing Address (if different): _____

Website (if applicable): _____

B. PROJECT CONTACT PERSON

Name: _____

Title: _____

E-mail Address: _____

Phone Number: _____